

To add your (real) name to your BBO profile, go to the BBO Home Page; find the vertical tab on the right of the screen that reads 'Account'. Click there, find the field that reads: 'Real Name' (the print is very small), and make certain that your full name (first and last) is present. If that field is blank, click on the open space. A blue line should appear, and you can enter your name in that field. Be sure to click "Save Changes" before leaving that page.