

To verify that your ACBL number is in your BBO profile, log on to BBO. From the Home page, under Featured Areas, find the link to 'ACBL World'. Click there and you will find a blue tab reading: 'Update Your ACBL Number'. When you click there, you will see what, if any, number is in your profile. If your ACBL number includes a letter, make sure the letter is a CAPITAL LETTER. If your number is missing, please enter it in the box provided. If your ACBL number is wrong, you will need to contact BBO support to get it corrected. E-mail: support@bridgebase.com ... and good luck.